

TICKET CONSULTATION

Instructions for use:

1. Choose the type of query.
2. Do not place leading zeros in the "PLATE" field. (PLACA)
3. Enter First Name and Last Name separately.
4. To consult by foreign license number and by foreign license plate, do not type hyphens.

Link <https://www.sertracen.com.sv/index.php/esquela-extranjeros>

WAY TO PAY

1. Cash.
2. With a credit or debit card issued by banks in El Salvador.
3. PROMERICA bank check, or if the check belongs to another banking institution, it will only be received if it is certified.
4. All checks must be issued in the name of the Treasury General Directorate.

WHERE TO PAY

SERTRACEN BRANCH OFFICES

1. SAN SALVADOR SERTRACEN
Address: Blvd. Tutunichapa, Av. Legazpi, Urb. Siglo XXI.
Phone: 2233-5555
Hours: Monday to Friday from 08:00 AM to 4:00 PM, Saturdays from 08:00 AM to 12:00 PM
2. CASCADAS
Address: Av. Jerusalén and Panamericana street, Cascadas shopping center, local L-210, Antiguo Cuscatlán, La Libertad.
Phone: 2233-5555
Hours: Monday to Friday from 08:00 AM to 4:00 PM, Saturdays from 08:00 AM to 12:00 PM
3. BOULEVARD DEL EJERCITO
Address: On the Boulevard del Ejercito km 4½ next to the DLC gas station.
Phone: 2233-5555
Hours: Monday to Friday from 08:00 AM to 4:00 PM, Saturdays from 08:00 AM to 12:00 PM

See the list for all SERTRACEN branch offices by clicking here
<https://www.sertracen.com.sv/index.php/san-salvador>

BANK BRANCHES

Easy to pay by visiting any of the authorized branches and letting them know you need to pay a ticket. Make sure to bring your driver license and car card.

1. HIPOTECARIO BANK

Paseo General Escalón

Address: Paseo General Escalón No. 4122, between 79 and 81 Av. Norte, San Salvador.

Phone: 2250-7000 (PBX)

Hours: Monday to Friday from 08:00 a.m. to 1:00 p.m. to 4:00 p.m. Saturdays from 8:00 a.m. to 12:00 p.m.

More branch offices by clicking here <https://www.sertracen.com.sv/index.php/banco-hipotecario>

2. DAVIVIENDA BANK

Ciudad Merliot

Address: Merliot Boulevard and Chiltiupan Street, Santa Tecla, La Libertad

Hours: Monday to Friday 08:30 a.m. to 04:30 p.m., Saturday 08:30 a.m. to 12:00 p.m.

More branch offices by clicking here <https://www.sertracen.com.sv/index.php/banco-davivienda>